



START TIME	Tuesday 20 July			Day 1
8:00 AM	Registration			
	EMC Stream 1	EMC Stream 2	Diversity in Emergency Services	
9:00 AM	Welcome to Country			
9:10 AM	Opening Ceremony - Chair: Mark Swiney, Metropolitan Fire Brigade Hon. Bob Cameron Minister for Police & Emergency Services			
9:20 AM	Opening Keynote A New Role for Emergency Services in a World of Emergencies Prof. Ed Blakely Sydney University			
10:00 AM	Keynote From Crowdsourcing to Crisis Response: Ushahidi in Haiti and Beyond Patrick Meier Director, Ushahidi			
10:40 AM	Coffee Break			
	Chair: Mark Williams, Bureau of Meteorology	Chair: Andy Bavan, Department of Human Services	Chair: Geoff Conway, Country Fire Authority	
11:10 AM	Survival in Samoa Shaun Whitmore Ambulance Victoria	Taking the Heat - neighbourhoods need to look after each other Paul Holman Ambulance Victoria	Teaching people who are blind how to put out fires: A model for accessible disaster preparedness training. Dr Patricia Jean Hooper University of Washington, USA	
11:45 AM	Earthquake Indonesia John Cawcutt Queensland Fire & Rescue Service	Bushfire Rapid Risk Assessment Teams (RRATs) Andrew Marshall, Parks Victoria Ben Plowman, Department of Sustainability & Environment	Developing Fire Services in Cambodia and Timor Leste Paul Hurford AFIRE	
12:20 PM	Resilience of the Organisational Community Dr Erica Seville University of Canterbury, NZ	Red Cross - Community Support Update Andrew Coghlan	Community Risk Assessment Shantana Halder United Nations Development Program, Bangladesh	
12:50 PM	Lunch			
	Chair: Peter Baker, Country Fire Authority	Chair: Rob Taylor, Metropolitan Fire Brigade	Chair: Maura Payne	
1:40 PM	Resilience-giving it back to communities Lewis Winter City of Bunbury, WA	Resilience Asst Commissioner Steve Fontana Victoria Police	Engaging CALD & Indigenous communities in QLD Lyndal Scobell Regional Manager, Nth Queensland Australian Red Cross	
2:15 PM	Local councils sharing resources in emergencies Emma Fitzclarene Municipal Association of Victoria	Australia's Tsunami Warning System Chris Ryan Bureau of Meteorology	Preventing Violence Against Women ; A Strategy to Build Community Resilience Steve O'Malley AFSM Metropolitan Fire Brigade	
2:50 PM	The role of local radio in building resilience Peter Weeks Upper Goulburn FM, Radio Murrumbindi, Alexandra VIC	Resilient Communities - this is tomorrow calling Julie Harris Metropolitan Fire Brigade	Community Service Issues in Devastated Communities Stella Avramopoulos and Jennifer Borrell Kildonan-UnitingCare	
3:25 PM	Coffee Break			
	Chair: Tony Murphy, Metropolitan Fire Brigade			
3:55 PM	Building capacity for resilience in end-to-end warnings Joe Buffone Deputy Emergency Services Commissioner			
4:30 PM	Community Resilience in New Zealand Ljubica Mamula-Seadon & Jessica Peterson Ministry of Civil Defence and Emergency Management, NZ			
5:05 PM	ESF Chiefs' Panel Organisational Resilience in Emergencies			
5:45 PM	Close			
5:50 PM	Conference Cocktails			
7:00 PM	Conference Dinner			



START TIME	Wednesday 21 July			Day 2
8:00 AM	Registration			
	EMC Stream 1	EMC Stream 2	Diversity in Emergency Services	
	Chair: Neil Akers, Ambulance Victoria	Chair: Donovan Craucamp, Department of Transport	Chair: Marina Fritzen, NSW Fire Brigades	
9:00 AM	Victorian Emergency Services Communication Strategic Framework Craig Lloyd Director, Emergency Services Policy & Support Department of Justice, Victoria	Student Transport Emergency Preparedness-A Study in Collaboration David Crompton-Guard Principal Advisor Department of Transport, Victoria	Responding in context of ongoing emergency Sue Mitchell Medecins Sans Frontieres	
9:35 AM	Rural Resilience Mike Boyd Department of Primary Industries, Warrnambool	After the bushfires - The Case Management story Pam Williams Director, Vic Bushfire Recovery Services Unit	Claire Grealy Director, Urbis Pty Ltd	Rural issues and climate change Julie Drolet Thompson Rivers University, British Columbia
10:10 AM	CERT Teams - contributing to community resilience Geoff Harvey Ambulance Victoria	Recovery & Resilience - An SES Unit's Journey Peter Kueffer, Clinical Director Victoria SES	Leeane Klammer Victoria SES, Kinglake	Working with Diverse Communities – Building Community Resilience in the Emergency and Disaster Context Dr Steve Francis Australian Red Cross
10:45 AM	Coffee Break			
	Chair: John Parker, Victoria State Emergency Service	Chair: Cheryl Harrop, Victoria State Emergency Service	Chair: Gloria Caruso, Metropolitan Fire Brigade	
11:15 AM	Increasing community resilience to natural disasters Karl Sullivan Insurance Council of Australia	Resilient Volunteers Andrew Ford, CEO Volunteer Fire Brigades Victoria	Faye Bendrups Victoria State Emergency Service	ACU research into the recovery processes-Black Saturday Dr Peter Robinson Australian Catholic University
11:50 AM	Psychological Resilience and Recovery Following Trauma and Disaster Prof. Mark Creamer Aust Centre for Posttraumatic Mental Health	Supporting Communities to be Floodsafe Andrew Gissing VicSES		Justice for Refugees Samia Baho Department of Justice, Victoria
12:25 PM	Community resilience from the ground up Tim Huggins Editor, Mountain Monthly, Murrundindi	Recent Developments in Flood and Related Water Forecasting Services Jim Elliott Bureau of Meteorology		Responding to the 2009 Victorian Bushfires Philip Curtis Habitat for Humanity
1:00 PM	Lunch			
	Chair: Jack Wenzel, Victoria Police			
2:00 PM	Discussion How goes the recovery, 18 months on? Ben Hubbard - CEO, Victorian Bushfire Reconstruction & Recovery Authority Craig Lapsley - Director, Emergency Management, Department of Human Services			
2:40 PM	ESF Scholarship Recipients' Report 2010 Managing conflict at racial/religious events: Mick Hermans, Victoria Police Thermal Imaging Technology: Michael Whitty, MFB, Victoria			
3:10 PM	Debate That Victoria has gone too far towards being a 'Nanny-State' Moderator: Dudley McArdle, DMac Directions Debaters: Tony Pearce, Department of Transport Mark Gilmore, Country Fire Authority Mick Walker, Metropolitan Fire Brigade Craig Lapsley, Department of Human Services Ross McNeill, Victoria Police Trevor White, Victoria State Emergency Service			
3:55 PM	Closing Address Laure Lavelle AM Chairman, Emergency Services Foundation			
4:10 PM	Close			

START TIME	Thursday 22 July			Day 3
	Diversity in Emergency Services Workshops			
9:00 AM	Registration			
9:30 AM	Workshop 1 Feb 09 Bushfires; Community Development Insights and Lessons Chair: Jennifer Stone This workshop will feature workers from a variety of disciplines who have been involved in assisting fire affected families to rebuild their lives. The aim of the workshop is to reflect on the experiences of workers in the field from a community development perspective and their analysis and insights into the recovery efforts. What lessons have they learnt from the process and what recommendations do they suggest for the future ?			
12:30 PM	Workshop 2 Andrew Gray PlayBack Theatre Community Resilience – Reflecting on Conference Themes 90 minutes with PlayBack Theatre group as they engage with the workshop participants to explore what community resilience is all about, what impact has the conference had on our understanding of resilient community and on the role we play in our communities, organizations and personal lives? Playback theatre under the direction of Andrew Gray will take you through a very affirming experience that will assist in validating the conference learnings and bringing to life the multi dimensional facets of the themes explored through the conference.			
2:30 PM	Close			

